

Job title	Mid-Senior Product Designer (digital)
Department	Product & Development
Line Manager	Head of Product
Salary	Dependent on experience
Working hours	<p>Full time, 40 hours per week</p> <p>There will be an opportunity to work flexibly from home the majority of your time, but the successful applicant will be expected to be present in the office for department meetings as required.</p>
How to apply	<p>Please go to www.braininhand.co.uk/careers/ to download the full job description and upload your CV and covering letter to our recruitment portal following the url link to the job.</p> <p>Please contact recruitment@braininhand.co.uk should you have any queries or wish to discuss the vacancy before applying.</p>
Job Purpose	<p>Brain in Hand transforms the lives of autistic people and people who have mental health difficulties by enabling them to achieve their goals, be more confident and live more independently. We see a future that puts people in control of their own lives, with a combination of Brain in Hand's technology and on-demand human support.</p> <p>We are a remote-first, fast-growing technology company based in Exeter. We are looking for an exceptional candidate to join our Product team to help us create an engaging, impactful and scalable user experience.</p> <p>You will be joining a highly skilled, enthusiastic and agile Product and Development team working collaboratively to solve our user and customer problems.</p>
Key tasks within the role include but are not limited to:	<p>The role</p> <p>You will be an integral part of our growing team, working with experienced Product Managers, Business Analysts, Product Designers, Engineers and Testers. You'll be passionate about all things digital design and user experience and excited about applying it to a product that improves the lives of thousands of people.</p> <p>You will be expected to conduct research and regular user interviews, wireframe solutions, develop prototypes and create development-ready design assets. You will also work closely with developers through delivery and measurement of the impact of changes.</p> <p>This is a broad role with the expectation of delivering real impact to our users and to the organisation. This is not a role for a "Researcher" OR "UX Designer" OR "UI Designer", this is a role for someone willing and able to work across the entire spectrum of design disciplines to create impactful and beautiful products.</p> <p>Responsibilities</p> <ul style="list-style-type: none"> • Conduct research on our users' behaviours and motivations and synthesise into clear actionable insights. • Work through design problems from beginning to end, taking insights from research to develop solution concepts, and designing the detailed workflows and interactions required to make them a reality. • Sketch and prototype ideas to quickly assess their viability, and design the fine-grained details of components, interactions, and transitions. • Work closely with the Development Team as you build, iterate on, and release product features.

	<ul style="list-style-type: none"> • Work collaboratively with product team and other designers to develop a design-thinking culture across the organisation by developing processes, principles and guidelines. • Contribute across product and design as necessary, to develop copy, contribute to user stories and test product releases.
Essential Skills	<ul style="list-style-type: none"> • 3+ years' experience designing digital products and systems. You have solved real problems with the products you have designed (send us your portfolio) • Experience with and competence in taking ownership of design within a cross functional team • A keen eye for design aesthetics and a passion for creating beautiful intuitive interfaces • Ability to create the wireframes, prototypes and polished design files using appropriate tools (we love Figma!) • Clear and concise communication • Strong attention to detail • An understanding of biases and assumptions that can impact design (especially your own) • A growth mindset and desire to make things better. • Understanding of and interest in agile processes and principles • Awareness and experience of anxiety, autism, mental health issues and people with these conditions would be a benefit • Understanding of accessibility and usability considerations (WCAG 2.1)
Desirable Skills / Experience	<ul style="list-style-type: none"> • Experience working in a rapidly expanding small business. • An understanding of the potential that assistive technology has to change lives and to increase efficiency. • Awareness and experience of anxiety, autism, mental health issues and people with these conditions would be a benefit.
Additional Information	<p>This is a customer-facing role, and you will be engaging with vulnerable service users and their personal information. Therefore, an Enhanced DBS check will be required prior to independent working. This is an office-based position and as such it is not a requirement of this role that you have your own transport.</p> <p>We're keen to meet people with varied backgrounds - our view is the more inclusive we are, the better our work will be. We want to build teams which represent a variety of experiences, perspectives and skills, and we recognise talent on the basis of merit and potential.</p> <p>We understand some people may not apply for jobs unless they tick every box. If you're excited about joining us and think you have much of what we're looking for, even if you're not 100% sure... we'd love to hear from you.</p>